APPENDIX 2

Redditch Borough Council Quarterly Compliment Statistics

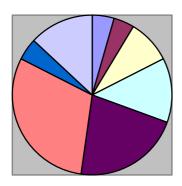


www.redditchbc.gov.uk

January-March 2011

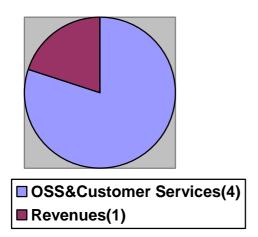
There were a total of 49 compliments in the last quarter

PLANNING & REGENERATION, REGULATORY & HOUSING DIRECTORATE

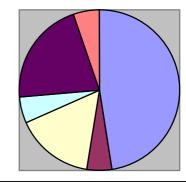


- Performance&Database(1)
- Capital(1)
- □ Planning(2)
- ☐ Aids&Adaptations(3)
- Repairs&Maintenance(5)
- Sheltered Housing/Home Support(7)
- Rent(1)
- Tenancy(3)

FINANCE & RESOURCES DIRECTORATE

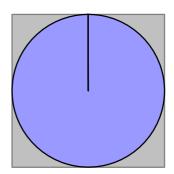


LEISURE, ENVIRONMENT & COMMUNITY DIRECTORATE



- Palace Theatre (9)
- Cleansing(1)
- ☐ Engineering&Design(3)
- ☐ Forge Mill Museum (1)
- Landscape(4)
- WasteCollection(1)

CHIEF EXECUTIVES



■ PAs/DST(2)

What did you compliment?

The majority of compliments related to the Palace Theatre and Home Support